



CANADA'S
DOCKSIDE
THEATRE

FRONT OF HOUSE REPRESENTATIVE

Our Front of House Representatives are responsible for the overall customer experience of the audience members of the Thousand Islands Playhouse. They are likely an audience member's first, last, and perhaps only point of contact with Playhouse staff.

Our Front of House team includes: ushers, bartenders, parking and shuttle staff. Their primary responsibility is to greet guests, uphold theatre policy and ensure the overall safety of the patrons while performing their individual responsibilities.

TERMS OF EMPLOYMENT:

- Seasonal work from May - November 2025
- Reports to: Audience Services Manager
- Rate of pay: \$17.50 per hour
- Full-time and part-time positions available
- Must be available to work days, evenings, weekends, and holidays throughout the entire season

RESPONSIBILITIES:

- Customer service excellence as part of a front-line team. Responsibilities may include:
 - Greeting customers and assisting with seating the audience
 - Bar and concession services
 - Facility upkeep and maintenance
- Be knowledgeable of Thousand Islands Playhouse policies, history, and current events
- Follow work schedule as assigned by Audience Services Manager

REQUIREMENTS:

- Positivity and enthusiasm, even in challenging situations
- Ability to work well individually and as part of the team
- Excellent interpersonal skills with the ability to communicate courteously, calmly, and effectively in a wide variety of personalities and situations
- Smart Serve and First Aid training is an asset; as is willingness to be trained with both
- Must be comfortable adhering to Thousand Islands Playhouse uniform standards and requirements
- Ability to be professional, flexible, organized, and detail-oriented while working in an ever-changing and fast-paced environment
- Ability to lift 50lbs, stand for extended periods, climb stairs and navigate inclines repetitively

TO APPLY:

Please send your resume and cover letter **by April 17th, 2025** to:

Shannon Treanor

Audience Services Manager

shannon@1000islandsplayhouse.com

The Thousand Islands Playhouse is an equal opportunity employer, dedicated to a policy of non-discrimination in employment on any basis. We are committed to accommodating applicants with disabilities throughout the hiring process, in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation, please let us know.